

Digital Demand Responsive Transport (DDRT) Driver

37.5 hours per week, £13 per hour.

Service description

The service operates on a corner-to-corner (virtual stop) basis, so boarding and alighting will occur at locations agreed upon with the passenger during the booking process. In operation, drivers must stop as close to the agreed location as possible, provided the stopping point is safe. If, for safety reasons, a variation from the agreed point is required, the driver must provide feedback via the operating system to their manager.

Only passengers who have pre-booked may be carried.

Duties include:

- Driving WCT vehicles to MIDAS standards.
- Ensuring passenger safety at all times, to drive courteously and not act in any manner which is likely to bring the Society into disrepute or give cause for complaint.
- Carrying out daily checks on vehicles and other related equipment in order to ensure that the highest standards are maintained.
- Completing daily check sheets, ensuring any faults are recorded.
- Carrying out duties with an appropriate demeanour.
- Use a Driver Tablet to receive service communications.
- Use of an electronic ticket machine.
- Processing contactless bank card and smartcard transactions.
- Vehicles should be cleaned internally and externally every day before service commencement. The driver shall use reasonable endeavours to keep the vehicles free from significant rubbish during the working day.

Person specification, experience and qualifications:

- Be a suitably qualified driver with full D or D1 status.
- Have a flexible approach to work.
- Have a good knowledge of the Woking, Guildford and surrounding areas.
- Enjoy working with people and have a helpful manner.
- Have a cheerful disposition and a sense of humour.
- Have the desire to be part of a team which promote our service and achieve excellence for our users.
- Respect confidentiality.
- You should possess the right attitude for a flexible, small vehicle service operating in a rural area.

Training

Full training on an electric vehicle and all associated equipment used on the service will be provided, along with passenger support training. Training will include MIDAS (Minibus Driver Awareness Scheme), wheelchair tie-downs and occupant restraint systems, customer care, disability and equalities awareness and safeguarding training.

Use of an electronic ticket machine capable of processing contactless bank card and smart card transactions.

Benefits:

- Company sick pay
- Staff uniform
- On-site parking
- Stakeholder pension scheme
- Summer and Christmas staff functions
- Free Flu/Covid vaccinations

Due to the vulnerable nature of the Society's customers, an enhanced DBS is required for this role. We are an equal opportunities employer and ensure that no applicant will receive less favourable treatment based on gender, age, disability, religion, belief, sexual orientation, marital status, or race or is disadvantaged by conditions or requirements that cannot be justifiable.