

## EXTRA SERVICES

**Group Transport:** our minibuses are available for use by all community groups. We can provide a driver, or the group can use their own driver if he or she holds a current MiDAS certificate. We can provide MiDAS training if required.

**Enhanced Dial-A-Ride:** We have specially adapted accessible 4 and 7 seater “people carriers” which can travel to locations outside of the borough or even be booked for self-drive use. Please ring the enquiries line for more information.



**Town Centre Buggy:** For anyone who has difficulty in walking, the Town Centre Buggy will take you anywhere within the pedestrianised area of Woking town centre for free.

To find out more about any of our services, ring our Enquiries Line 01483 744800.

**ShopMobility:** Once Bustler Dial-a-Ride has brought you safely into Woking Town Centre, why not take advantage of the wheelchair and scooter loan scheme operated by Woking shopMobility? Contact 01483 776612 for more information.

## HOW TO JOIN

### It's easy to start with Bustler Dial-a-Ride!

Contact us on the number below for an application form, or go to our web site

[www.wokingbustler.org.uk](http://www.wokingbustler.org.uk)

where you can either fill in and submit the application form on line, or print off a copy to post in to us.

It doesn't cost anything to join, so what are you waiting for?



*Woking Community Transport is a registered society (no.27313R) under the Co-operative and Community Benefit Societies Act 2014 and as such is a not for profit organisation run for the benefit of the community.*

*(This leaflet version printed May 2016)*



**EXCELLENCE IN COMMUNITY TRANSPORT**



**Supported by:**



## WHAT IS BUSTLER DIAL-A-RIDE?

**Bustler Dial-a-Ride** is a door to door transport service available to residents of Woking borough who have reduced mobility. Our buses are specially adapted to cater for people with all disabilities including those who require wheelchairs or assistance dogs.



The service is not just available to those with a permanent disability but can be used by anybody who has difficulty accessing normal public transport. An escort may also travel with you free of charge if you need extra assistance.

We provide a reliable, personal and friendly service designed to help you enjoy greater freedom and independence. All of our drivers are fully trained to ensure that your journey is as comfortable and easy as possible.

Since April 2014, the Dial-a-Ride service has included St Peters, Ashford and Royal Surrey Hospitals.



## ABOUT OUR SERVICE

Bustler operates across Woking borough. We will collect you from your front door and take you wherever you wish to go – and bring you home again of course!

The service operates Monday to Friday 9.00 am to 4.30 pm and on Saturdays 9.00 am to 1.30 pm.



In order to make a trip on Bustler Dial-a-Ride, you must first become a registered user. Please see how to do this on the back of this leaflet. It does not cost anything to join and there is no annual membership fee. As soon as we have processed your application, you can start using Bustler Dial-a-Ride.

Dial-a-Ride can take you anywhere within Woking borough, including the town centre, medical facilities, supermarkets, the Leisure Centre/Pool in the Park (Freedom Leisure), the hairdressers, or just to visit friends.

## BOOKING A TRIP

To book a trip on Bustler Dial-a-Ride, ring the booking line on 01483 724433 between 09:30 and 11:30 in the morning, or 2:30 and 4:00 in the afternoon. Agree a pick up and return time with our operator and Dial-a-Ride will collect you from your home.

Please remember – your trip on Bustler must be booked in advance.

## IS IT FREE?

There is a small fare for the Dial-a-Ride service which is paid to the driver when you board Bustler. Our fares can be kept low because of support from Woking Borough Council and Surrey County Council, which means that the door to door service we provide represents excellent value for money.

