

Registration form

In case of an emergency, who can we contact?

Emergency contact name: _____

Emergency phone no: _____

Please indicate any regular destinations (please tick box):

Centres for the community Brockhill Moorcroft St Mary's The Vyne

Town Centre Civic Offices BHS Market

Supermarkets Morrisons Sainsburys Tescos (Brooklands) Waitrose (Goldsworth Park) Waitrose (West Byfleet)

Please tell us how you first heard about Bustler:

I am resident in Woking Borough and have mobility difficulties.

Signed: _____ Date: _____



Booking Line
01483 724433

Enquiry Line
01483 744800

Booking Line
01483 724433



Bustler
Dial-a-Ride



Serving the community throughout Woking since 1991



www.wokingbustler.org.uk

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Registration form

Please fill in this form to register and send it to:
**Woking Community Transport,
Moorcroft, Old School Place,
Westfield, Woking, Surrey GU22 9LY**
All information will be treated as confidential

Mr/Mrs/Miss/Ms (delete as appropriate)

Forename(s): _____

Surname _____

Address: _____

Postcode: _____

Telephone number: _____

Date of birth: _____

What is the nature of your disability: _____

Please answer the following questions by ticking the relevant box.

Your ethnic origin: White European Asian
 Afro Caribbean Other

Do you use a frame or stick? Yes No

Do you use a wheelchair? Yes No

If you use a wheelchair:
Is it more than 28 in (71 cm) wide?
(measured wheel to wheel)? Yes No

Can you transfer in and out of it when in the bus? Yes No

Do you need an escort to travel with you? Yes No

Please turn over

What is Bustler Dial-a-Ride?

Bustler Dial-a-Ride is the door-to-door bus service for people with mobility problems, including wheelchair users, living in Woking who find other bus services difficult to use.

The service is available to young and old alike, whether your mobility difficulty is a result of permanent or temporary disability, age, accident or illness.



Where does Dial-a-Ride operate?

The Bustler Dial-a-Ride service operates across Woking Borough. This includes Knaphill, Horsell, St Johns, Kingfield, Maybury, Goldsworth Park, Old Woking, Westfield, Woking Town, Byfleet, West Byfleet, Sheerwater and Pyrford.

Where can Dial-a-Ride pick me up from?

Dial-a-Ride is a door-to-door service. This means the bus can collect you from your home and return you there for your convenience.

Where will I be dropped off?

Dial-a-Ride can drop you off anywhere in Woking Borough. In Woking Town, there are three drop off points: Market Square, Civic Offices or Commercial Way (at the rear of BHS)

Dial-a-Ride can also drop you off at any of the centres for the community, supermarkets, health centres, doctors' surgeries and Woking Community Hospital.

Do I need to register?

Yes, before using the Dial-a-Ride service you must become a registered user. Simply complete and return the registration form at the back of the leaflet, call our enquiry line on 01483 744800 to order a form, or register online at www.wokingbustler.org.uk.

As soon as we have processed your form, you can start using Dial-a-Ride straight away.



How do I book a ride?

Simply call **01483 724433**, quoting your membership number. Agree a pick up and return time with our operator and Dial-a-Ride will collect you from your home.

It's as easy as that!

For next day bookings, call between **9.30am and 11.30am**. To book up to seven days in advance, call between **2.30pm and 4pm**.



Is it free?

There is a small charge for the Dial-a-Ride service to help meet our costs. A fare is paid to the driver when you board Bustler. Fares range from £2.50 to £2.90 for a single fare. Fares are correct from 1 June 2011.

Please remember, you must book your journey at least a day before you travel. We are unable to take bookings on the day of travel.

So what are you waiting for?

Hop on and get about!

Booking line: 01483 724433

Enquiry line: 01483 744800